



POLICY

MEMBERSHIP CANCELLATION AND ON HOLD REQUESTS

Cancellation of Membership

- Monthly membership drafts (EZYpay Payments) continue until the member notifies the YRowing club they wish to terminate the membership.
- Membership is not dependent upon usage.
- Members are responsible for notifying the club in writing to make any changes to membership.
- There is a 30-day written termination policy. If you wish to terminate your membership
 - Member must notify the YRowing club via email of their cancellation request to Yrowing @ yrowingcentre@hotmail.com
- Membership terminations are not taken over the phone, via text or in person
- Memberships are not automatically terminated due to non-use.
- The YRowing club joining fee is non-refundable

Membership 'On Hold' requests

- A member may request their membership be put 'On Hold', with a minimum 'On Hold' period of three (3) months
- Members must notify the YRowing club their request via email to Yrowing @ yrowingcentre@hotmail.com
- Membership 'On Hold' requests are not taken over the phone, via text or in person
- Members may not access the facility while membership is on hold

Membership 'On Hold' payments

- Members who use the EZYpay payment method
 - Must allow 30 days' written notice before next draft date
 - After the last skipped month, draft will automatically begin.
- Members who pay the full membership payment via Direct Debit
 - Members can request a credit or refund for the term of the requested Membership 'On Hold' period

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Accepted reasons for putting Memberships 'On Hold'

- Serious illness or injury
 - Must be accompanied with a Medical Certificate
 - Death, serious illness or injury of a spouse or dependant
 - Must be accompanied with a Medical Certificate
 - Other circumstances will be at the discretion of the YRowing Committee

Resuming membership after 'On Hold' has been in place

- Members who have put their membership on hold must notify the Club if they will be resuming their membership with the Club
 - Payments will resume on the next draft date (if using the EZYpay payment method)

At the start of the financial year:

- Members who have put their membership on hold must notify the Club if they will be resuming their membership with the Club
- If written notification is not received the membership will automatically be cancelled.